

To: All Students and Staff
From: ITSC
Date: 16 July 2024

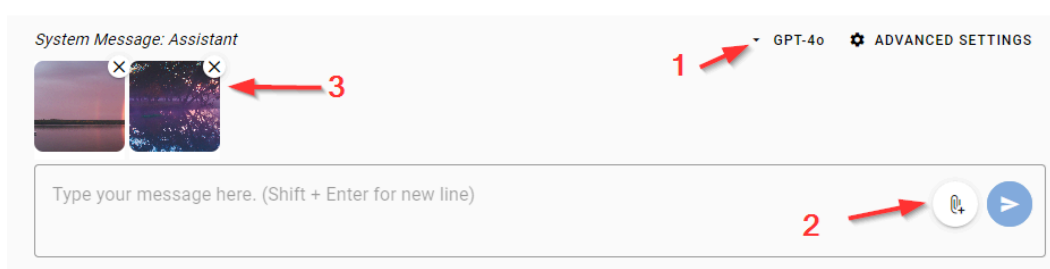
Enhanced Features of Lingnan University ChatGPT Service GPT-4o (Omni) and File Upload



I am delighted to announce significant upgrades to the Lingnan University ChatGPT Service.

Starting today (**16 July 2024**), we are introducing the *GPT-4o (Omni)* model, which offers enhanced accuracy and responsiveness for a more engaging chat experience by integrating text and images in a single model. It also has improved understanding of non-English language.

In addition, ITSC develops a new function of file uploads. You can leverage the text and image processing capabilities of the GPT-4o model by uploading images and PDF files. We hope this upgraded service can assist you with text analysis or visual content.



Please login the ChatGPT portal through:

<https://chatgpt.ln.edu.hk>; or
Login via [myLingnan Portal](#) (Academic Matters Tab > Generative AI Tools)

The platform will be further enhanced once there are new features. You are welcome to provide feedback to us by emailing to itsc@ln.edu.hk.

Best regards,

Dr Louisa Lam
CIO & University Librarian
Lingnan University